

HIGH RISK PATIENT PROGRAMME – KEY CONTACTS
(Incorporating Frail Elderly and Integrated Care COPD programmes)

GP PRACTICE: Collingwood Surgery

Practice List Size: 17,000

Estimated HRP population (0.5%): 85

PHARMACY

Nisha Desai – Senior Clinical Pharmacist
07986665481/ nishadesai1@nhs.net

Offer:

- Individual medication reviews and follow up
- Attendance at complex case reviews
- Liaison with specialist services

SOCIAL WORKER

Name: Margaret Taylor
Email: margaret.taylor@northtyneside.gov.uk

Offer:

- Social Worker alignment with each GP practice
- Monthly attendance at MDTs
- Attendance at complex case reviews
- Advice and support on social care issues

**HIGH
RISK
PATIENT**

GERIATRICIAN

Locality Lead: Dr Richard Curless
Email: richard.curless@northumbria-healthcare.nhs.uk

Offer:

- Specialist advice and support
- Attendance at complex case reviews

DISTRICT NURSING/COMMUNITY MATRON

Team Lead: Rhona Humphrey - 07775995218
Matron: Luis Illescas-Ruiz - 07798792405

Offer:

- Weekly attendance at MDTs
- Initial nursing assessment of high risk patients
- Proactive case management using key worker approach
- Patient-centred care planning

RESPIRATORY NURSE SPECIALISTS

Respiratory Nurse Specialists (including Supported Discharge Team) - North Tyneside Hospital - 0191 293 4253
Long Term Oxygen - North Tyneside General - 0191 293 4141
Lung Cancer - North Tyneside Hospital - 0191 293 4148