

HIGH RISK PATIENT PROGRAMME – KEY CONTACTS
(Incorporating Frail Elderly and Integrated Care COPD programmes)

GP PRACTICE: Swarland Avenue Surgery

Practice List Size: 5,152

Estimated HRP population (0.5%): 26

PHARMACY

Nisha Desai – Senior Clinical Pharmacist
07986665481/ nishadesai1@nhs.net

Offer:

- Individual medication reviews and follow up
- Attendance at complex case reviews
- Liaison with specialist services

SOCIAL WORKER

Name: Susan Thornton
Email: susan.thornton@northtyneside.gov.uk

Offer:

- Social Worker alignment with each GP practice
- Monthly attendance at MDTs
- Attendance at complex case reviews
- Advice and support on social care issues

**HIGH
RISK
PATIENT**

GERIATRICIAN

Locality Lead: Jane Wallace
Email: jane.wallace@northumbria-healthcare.nhs.uk

Offer:

- Specialist advice and support
- Attendance at complex case reviews

DISTRICT NURSING/COMMUNITY MATRON

Team Lead: Terri Chappell – 07766026959/
Jakki Hobkirk - 07899796955
Matron: Jenny Rasmussen - 07825193774

Offer:

- Weekly attendance at MDTs
- Initial nursing assessment of high risk patients
- Proactive case management using key worker approach
- Patient-centred care planning

RESPIRATORY NURSE SPECIALISTS

Respiratory Nurse Specialists (including Supported Discharge Team) - North Tyneside Hospital - 0191 293 4253
Long Term Oxygen - North Tyneside General - 0191 293 4141
Lung Cancer - North Tyneside Hospital - 0191 293 4148